

[< Back](#)

How long are records kept for Tracking and Confirmation of Delivery?

Solution

The records of mail classes and services are stored in the system for different time periods:

- USPS Tracking™ service – **up to 120 days**
- Signature Confirmation™ service – **up to one (1) year**
- Priority Mail Express™ service, Certified Mail™ service, Registered Mail™ service, and Numbered International Mail services – **up to two (2) years**
- Adult Signature Required / Adult Signature Restricted Delivery Mail – **update to three (3) years**

Archived tracking information can be requested multiple times within the above applicable timeframes.

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